Dear Eng. Philip,

Find our communication on planned service maintenance of NBS Solar System scheduled for Tuesday,  27th of August.

Thank you.

---------- Forwarded message ---------  
From: **Ahab Etyang** <[ahab@sawaenergy.com](mailto:ahab@sawaenergy.com)>  
Date: Wed, Aug 21, 2024 at 4:22 PM  
Subject: Planned Preventive Service Maintenance of NBS Solar Plant  
To: <[pokalebo@hillcom.eastafrica.com](mailto:pokalebo@hillcom.eastafrica.com)>  
Cc: Edwin Owuor Oloo <[edwin@sawaenergy.com](mailto:edwin@sawaenergy.com)>, Allan Okello <[allan@sawaenergy.com](mailto:allan@sawaenergy.com)>, <[kkariisa@nextmedia.co.ug](mailto:kkariisa@nextmedia.co.ug)>, <[fmuwanguzi@hillcomeastafrica.com](mailto:fmuwanguzi@hillcomeastafrica.com)>, <[sluwaga@nextmedia.co.ug](mailto:sluwaga@nextmedia.co.ug)>, <[otim@nextmedia.co.ug](mailto:otim@nextmedia.co.ug)>, <[hnakiyemba@nextmedia.co.ug](mailto:hnakiyemba@nextmedia.co.ug)>, <[zkaliisa@nextmedia.co.ug](mailto:zkaliisa@nextmedia.co.ug)>, <[plwanga@nextmedia.co.ug](mailto:plwanga@nextmedia.co.ug)>

Dear Eng. Philip,

I trust this email finds you well.

This is to communicate on our planned service maintenance of the NBS Solar System. Our O&M service provider-Equator Solar; will undertake the exercise and this has been scheduled for Tuesday next week, on 27th of August.

The scope of work to be covered shall involve;

* Cleaning of solar panels
* Servicing of the inverters/chargers and other balance of the system
* Servicing of the Batteries and  charge controllers.

To facilitate the exercise, the team will need the following from your side;

* Authorize access to where the solar equipment has been installed,
* Authorize shut-down of the solar system, and
* Avail water for cleaning of the Solar panels.

Allow me to request that the team be accorded the necessary support during the exercise in order to minimize shutdown duration. Your operations will not be affected since the facility will still run on Umeme supply uninterrupted. Upon completion of O&M works, the team will power-on the system and leave it operational.

Thanks in advance.

--

Kind Regards,

|  |  |
| --- | --- |
| https://ci3.googleusercontent.com/mail-sig/AIorK4wliVmDMBb4jA4EQgyQ0DkN-edXrn9rgaMuvJo2phvAKYLvcoptGCSqXVn1A1HbwFg4YwEq5ia_dwOr | **Ahab Etyang**   Solar Asset Manager    M  | +254 706 814 655 (KE)  E   | ahab[@sawaenergy.com](mailto:ahab@sawaenergy.com)    W | [www.sawaenergy.com](http://www.sawaenergy.com/) |